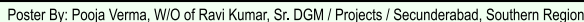




A Government of India (Ministry of Railways) Undertaking

VIGILANCE BULLETIN



अक्टूबर 2025
October 2025

VIGILANCE

OUR SHARED RESPONSIBILITY

The illustration depicts a central figure, a large man in a blue suit and red tie, holding a large bag of money. He is surrounded by various scenes of corruption and bribery. To his left, a man in an orange suit is handing a bag of money to a man in a white uniform. To his right, a man in a red shirt is handing a bag of money to a man in a white uniform. In the background, a man in a white uniform is holding a gun, and a man in a white uniform is holding a bag of money. The scene is set in a room with a large window and a door. The floor is covered with bags of money and coins. The overall theme is the fight against corruption and the responsibility of all citizens.

Poster By: Manvi Verma, 11 years, Class-VI, Southern Region

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सत्यमेव जयते

राष्ट्रपति
भारत गणतंत्र
PRESIDENT
REPUBLIC OF INDIA

MESSAGE

I am pleased to know that the Central Vigilance Commission is observing Vigilance Awareness Week on the theme "Vigilance: Our Shared Responsibility" from 27th October to 2nd November, 2025.

This year's theme serves as a timely and powerful reminder that the fight against corruption is not the responsibility of institutions alone. It is a collective duty that calls upon every citizen to uphold the values of ethics, honesty and accountability in all spheres of life. I am confident that the CVC's proposed public awareness campaign during Vigilance Awareness Week will go a long way in sensitising all stakeholders and the people.

Let us use this occasion to reaffirm our commitment to integrity and take a collective pledge to uphold the highest standards of ethics in public life.

I extend my greetings to all those associated with the organization of Vigilance Week at the Central Vigilance Commission. I wish the campaign every success.

(Droupadi Murmu)

New Delhi
October 23, 2025



सत्यमेव जयते

**उपराष्ट्रपति
भारत गणराज्य
VICE-PRESIDENT
REPUBLIC OF INDIA**

29th September 2023

MESSAGE

I am pleased to know that the Central Vigilance Commission is observing the Vigilance Awareness Week every year as a tribute to Bharat Ratna Sardar Vallabhbhai Patel. This year the event is being commemorated from 27th October 2023 to 2nd November 2023 on the theme –

**सतर्कता: हमारी साझा जिम्मेदारी
Vigilance: Our Shared Responsibility**

The "Vigilance Awareness Week" has the objective of promoting integrity, transparency and accountability in public life through campaigns. I am pleased to know that numerous activities and programmes have been planned during the week by the Commission to solicit participation of all the stakeholders in the process of governance. The programmes designed for schools and colleges will certainly go a long way in instilling an ethos of ethics and integrity amongst those who are going to be the future of this Nation.

On this note, I am reminded of a Kural by the Great Tamil Poet Thiruvalluvar - *ஒழுக்கமும் வாய்மையும் நாணும்இம் மூன்றும் இழுக்கார் குடிப்பிறந் தார்* - which emphasizes that good manners, truthfulness and modesty are essential values of a noble person. Let us all strive to adopt a value system in our day-to-day life and make this Nation prosper! I urge all the citizens to avidly partake in the events organized during the vigilance awareness week.

I am confident that this awareness week will motivate the citizens to imbibe the principles of ethics and integrity in their daily lives.

(C. P. Radhakrishnan)



सत्यमेव जयते

प्रधान मंत्री
Prime Minister

MESSAGE

It is a pleasure to learn about the Vigilance Awareness Week being organised by Central Vigilance Commission from October 27-November 2, 2025. The theme of the Week - "Vigilance: Our shared responsibility" is timely and relevant.

Transparency and accountability are central to a nation's growth and development. When institutions act with openness and responsibility, trust strengthens, governance improves and development becomes sustainable. Transparent systems ensure fairness, curb corruption and build a strong foundation for inclusive progress.

It is the collective duty of every citizen to fight for and uphold the ideals of ethics and integrity. Ethical conduct is a national imperative that strengthens democracy.

Powered by reforms, innovation and technology-driven governance, India is fast emerging as a leading global economy. Every citizen's active participation is the key to building a future of trust, integrity and collective progress.

May such efforts go a long way in spreading awareness and nurturing the ideals of ethics in public life.

Greetings and best wishes for the success of Vigilance Awareness Week.

(Narendra Modi)

New Delhi

आश्विन 26, शक संवत् 1947

18 October, 2025



सत्यमेव जयते

केन्द्रीय सतर्कता आयोग CENTRAL VIGILANCE COMMISSION



सतर्कता भवन, जी.पी.ओ. कॉम्प्लेक्स,
ब्लॉक-ए, आई.एन.ए., नई दिल्ली-110023
Satarkta Bhawan, G.P.O. Complex,
Block A, INA, New Delhi-110023

सं./No. 025/VGL/047

दिनांक / Dated 23.10.2025

MESSAGE

Vigilance Awareness Week (27th October to 2nd November, 2025)

Every year, the Central Vigilance Commission observes Vigilance Awareness Week (VAW) reaffirming Commission's commitment to promote integrity and probity in public life. The theme for this year is:

“सतर्कता: हमारी साझा जिम्मेदारी”

“Vigilance: Our Shared Responsibility”

The theme for this year evokes sense of collectivism in sharing the responsibility for transparency, ethics and integrity in governance. It is believed that this participative approach will foster these values and encourage all stakeholders to be active participants in ethical governance.

VAW is being observed from 27th October to 2nd November of 2025. The Commission solicits participation of all Ministries/ Departments/ Organizations of the Central Government to organize activities including outreach programs for public/ citizens relevant to the theme to bring about maximum public participation.

Since last few years, the Commission has been running a three-month campaign leading upto the Vigilance Awareness Week. This year, the campaign associated with Vigilance Awareness Week is undertaken from 18.08.2025 to 17.11.2025 with focus on five areas namely Disposal of complaints received before 30.06.2025, Disposal of pending cases, Capacity Building Programs, Asset Management, and Technological initiatives. It is believed that focus on these areas will have meaningful impact in Vigilance Administration.

The Commission is also releasing booklet on Preventive Vigilance Initiatives during VAW 2025 to disseminate information regarding best practices adopted by select organizations.

The Commission appeals to all citizens and stakeholders to come together and work towards promotion of integrity and enhancing probity and transparency in all aspects of life.


(A.S. Rajeev)
Vigilance Commissioner


(Praveen K. Srivastava)
Central Vigilance Commissioner

संजय कुमार
अध्यक्ष एवं प्रबंध निदेशक

Sanjai Kumar
Chairman & Managing Director

हिंदी से सारे भारत को एक सूत्र में पिरोया जा सकता है।



सन्देश

RailTel Corporation of India Ltd. is observing Vigilance Awareness Week 2025 from 27th October, 2025 to 2nd November, 2025, under the guidance of the Central Vigilance Commission.

The theme for this year's observance is "सतर्कता : हमारी साझा जिम्मेदारी"; "Vigilance: Our Shared Responsibility". This week long event is a pivotal initiative to intensify public consciousness regarding the threat of corruption and to champion the values of honesty and integrity in public life.

I am very pleased to note that our Vigilance Department has planned a robust series of events for the week, which will include essay writing, poem, quiz, and poster competitions, among other activities. As a precursor to the main event, a comprehensive three-month campaign on Preventive Vigilance is being undertaken from 18th August, 2025 to 17th November, 2025. This campaign will concentrate on key focus areas, viz., Disposal of pending complaints, Disposal of pending cases, Capacity Building programs, Asset Management and Digital Initiatives. RailTel took several initiatives including training on capacity building topics which, I am sure have benefited the Executives.

RailTel, a prestigious Navratna Central Public Sector Enterprise, continues its remarkable growth trajectory. With a vast 63,000+ RKM Optical Fibre Cable (OFC) network along the railway track, coupled with two UPTIME USA certified TIER III Data Centres, MeitY empanelled Railcloud, and a Security Operation Centre, RailTel offers an extensive portfolio of services. This includes MPLS VPN, Telepresence, leased line, Tower Co-location, and our popular Retail broadband service—RailWire.

RailTel has also been instrumental in implementing critical projects across the country, such as NIC co-office, IP based video surveillance system, Hospital Management Information System (HMIS), Railway Signalling, Tunnel Radio Communication, and various AI-based solutions. Furthermore, RailTel's Wi-Fi network at over 6112 railway stations is recognized as one of the world's largest integrated Wi-Fi networks. I am confident that these ventures will propel RailTel towards a new, higher growth path.

The Vigilance Bulletin being launched this year will be a valuable resource, featuring important systemic improvements carried out since November 2024, details of Vigilance inspections conducted during the same period, and insightful articles/poems contributed by our officials and their family members. This bulletin will undoubtedly serve to further create awareness among our Executive cadre.

मुझे उम्मीद है कि यह बुलेटिन रेलटेल के अधिकारियों को उनके कर्तव्यों के निर्वहन के प्रति जागरूक और सतर्क रहने में सहायता करेगा, ताकि हम मिलकर "सतर्कता : हमारी साझा जिम्मेदारी" के लक्ष्य को प्राप्त कर सकें।


(संजय कुमार)

अध्यक्ष एवं प्रबंध निदेशक

24th Oct 2025
नई दिल्ली

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड (भारत सरकार का उपक्रम)
RailTel Corporation of India Ltd. (A Government of India Undertaking)
CIN : L64202DL2000GOI107905

Registered & Corporate Office : Plate-A, 6th Floor, Office Block, Tower-2, East Kidwai Nagar, New Delhi-110023
T : +91 11 22900601, F +91 124 2714096
Website : www.railtelindia.com

राजेन्द्र कुमार सोनी, आई.आर.एस.एस.
मुख्य सतर्कता अधिकारी

Rajendra Kumar Soni, IRSS
Chief Vigilance Officer



संदेश

Vigilance Awareness Week is observed every year to ensure the collective participation of all stakeholders in eradicating corruption and fostering integrity in public life. This year, the Vigilance Awareness Week (VAW) is being observed from 27th October, 2025 to 2nd November, 2025 on the theme of: **"सतर्कता: हमारी साझा जिम्मेदारी"; "Vigilance: Our Shared Responsibility"**, as per the guidelines of the Central Vigilance Commission (CVC).

The dedicated week is chosen to boost public awareness and mitigate the dangers of corruption within the organizations by establishing an environment of transparency, accountability, honesty, and integrity. As a preliminary measure to Vigilance Awareness Week 2025, a comprehensive three-month campaign on preventive vigilance measures is being conducted from 18th August 2025 to 17th November 2025, focusing on key areas: Preventive Vigilance measures in areas such as Disposal of pending complaints, Disposal of pending cases, Capacity Building programs, Asset management, and Digital initiatives.

RailTel has taken several initiatives under this campaign to ensure proactive vigilance. It is a matter of immense pride that RailTel has recently been granted the prestigious Navratna status by the Government of India. The Vigilance Department, as an integral and enabling component of RailTel, has continuously driven growth by spearheading various systemic improvements. It is commendable that RailTel Vigilance has been instrumental in bringing significant systemic changes, which empower our executives and stakeholders to propel the corporation towards a higher growth trajectory. These systemic improvements are being highlighted in this vigilance bulletin, which is released this week to mark the observance of Vigilance Awareness Week 2025.

The vigilance Bulletin being launched this year shall comprise important systemic improvements implemented since November 2024, findings from vigilance inspections since November 2024 and articles/poems contributed by our officials and their family members, which will further amplify awareness amongst the employees. I sincerely hope that this Bulletin will be an invaluable tool, assisting the Executives in RailTel to uphold probity, honesty, and integrity in their public life.

"Vigilance starts from every executive and he is first Vigilance official in the field".

24th Oct 2025

नई दिल्ली

(राजेन्द्र कुमार सोनी)

मुख्य सतर्कता अधिकारी

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड द्वारा सरकार का उपक्रम
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CIN : L64202DL2000GOI107905

Registered & Corporate Office : Plate-A, 6th Floor, Office Block-2, East Kidwai Nagar, New Delhi-110023

T : +91 11 22900615, F : +91 11 22900699, E : cvo@railtelindia.com

Website : www.railtelindia.com



Integrity Pledge for Citizens

I believe that corruption has been one of the major obstacles to economic, political and social progress of our country. I believe that all stakeholders such as Government, citizens and private sector need to work together to eradicate corruption.

I realise that every citizen should be vigilant and commit to highest standards of honesty and integrity at all times and support the fight against corruption.

I, therefore, pledge:

- To follow probity and rule of law in all walks of life;
- To neither take nor offer bribe;
- To perform all tasks in an honest and transparent manner;
- To act in public interest;
- To lead by example exhibiting integrity in personal behaviour;
- To report any incident of corruption to the appropriate agency.

*** * ***



Integrity Pledge for Organisations

We believe that corruption has been one of the major obstacles to economic, political and social progress of our country. We believe that all stakeholders such as Government, citizens and private sector need to work together to eradicate corruption.

We acknowledge our responsibility to lead by example and the need to put in place safeguards, integrity frameworks and code of ethics to ensure that we are not part of any corrupt practice and we tackle instances of corruption with utmost strictness.

We realize that as an Organisation, we need to lead from the front in eradicating corruption and in maintaining highest standards of integrity, transparency and good governance in all aspects of our operations.

We, therefore, pledge that:

- We shall promote ethical business practices and foster a culture of honesty and integrity;
- We shall not offer or accept bribes;
- We commit to good corporate governance based on transparency, accountability and fairness;
- We shall adhere to relevant laws, rules and compliance mechanisms in the conduct of business;
- We shall adopt a code of ethics for all our employees;
- We shall sensitise our employees of laws, regulations, etc. relevant to their work for honest discharge of their duties;
- We shall provide grievance redressal and Whistle Blower mechanism for reporting grievances and fraudulent activities;
- We shall protect the rights and interests of stakeholders and the society at large.



Chapter-1

Important Systemic Improvements

This part analyses the important systemic improvement the Vigilance Department has brought out since November 2024, especially after VAW 2024. So far there are 5 Notes with 17 important systemic improvements have been brought out in different subjects/ areas needing improvement. This booklet intends to bring all such Notes.

1. Systemic improvements related to Eastern region (Letter dt 09.05.2025)

During Vigilance Inspection of Kolkata Territory and Regional office, Eastern Region, Bally PoP, VSS at Bally station, New Koyla Ghat PoP and NOC were inspected by Vigilance Dept. and certain systemic shortcomings were observed. Considering the observations, the following two systemic improvements (Appendix-1) were recommended: -

- (i) Due to the presence of excess battery banks (7 sets of 1000Ah, 1 set of 600Ah battery bank, and 2 sets of 60 KVA UPS along with 120 batteries of 150 Ah each) at NKG PoP, it is recommended to conduct a Structural/Building Strengthening Audit to ensure safety measures are adequately addressed or Battery banks may be shifted at Ground Floor.
- (ii) Periodical checks/inspections and O&M records/registers as mentioned in O&M Manual (as per para 6 & 8 and Annexures 11) are not being maintained at Bally PoP & New Koyla Ghat PoP by Tier-I, Tier-II and Territory Manager (Kolkata Territory). The prescribed O&M records may be maintained.

2. Systemic improvements related to manpower tender of Eastern Region (Letter dt 22.05.2025)

As per CVC Mandate, RailTel had conducted CTE type inspection of manpower tender of Eastern Region. During the intensive examination of manpower tender of Eastern Region by Vigilance Department, certain systemic shortcomings were noted pertaining to the tender document. Considering the shortcomings, the following two systemic improvements (Appendix-2) were recommended: -

- (i) Failure to submit the Performance Bank Guarantee (PBG) within the stipulated time results in the imposition of penal interest as per the tender document. It is recommended that tender condition provisions may be implemented in letter and spirit.
- (ii) The duration of the tender, including any extensions, must have a defined end date and should not be left open-ended.

3. Systemic improvements related to IRCON tunnel communication Project (Letter dt 13.06.2025)

During the investigation related to the supply of CCTV cameras for the IRCON tunnel communication Project, certain systemic shortcomings were observed. Considering the observations, the following three systemic improvements (Appendix-3) were recommended: -

- (i) It is expected that all the Executives should follow the policy including the BA policy in letter and spirit. The Exception Clause available in the policy may be used based on situation/requirements.
- (ii) The Exception Clause may be invoked only in cases of any specific situations/incidences where no alternative course of action is available. Such instances must be duly documented, along with supporting facts and justifications, and approved by Competent Authority.
- (iii) To promote transparency and accountability, it is suggested that the nomination of the Accepting Authority and the constitution of Tender Committee be carried out with the approval of an authority one level higher than the Competent Authority.

4. Systemic improvements related to manpower tender of HR Dept of Corporate Office (Letter dt 18.06.2025)

As per CVC Mandate, RailTel had conducted CTE type inspection of manpower tender pertaining to HR Dept of Corporate Region, certain systemic shortcomings were observed. Considering the observations, the following five systemic improvements (Appendix-4) were recommended: -

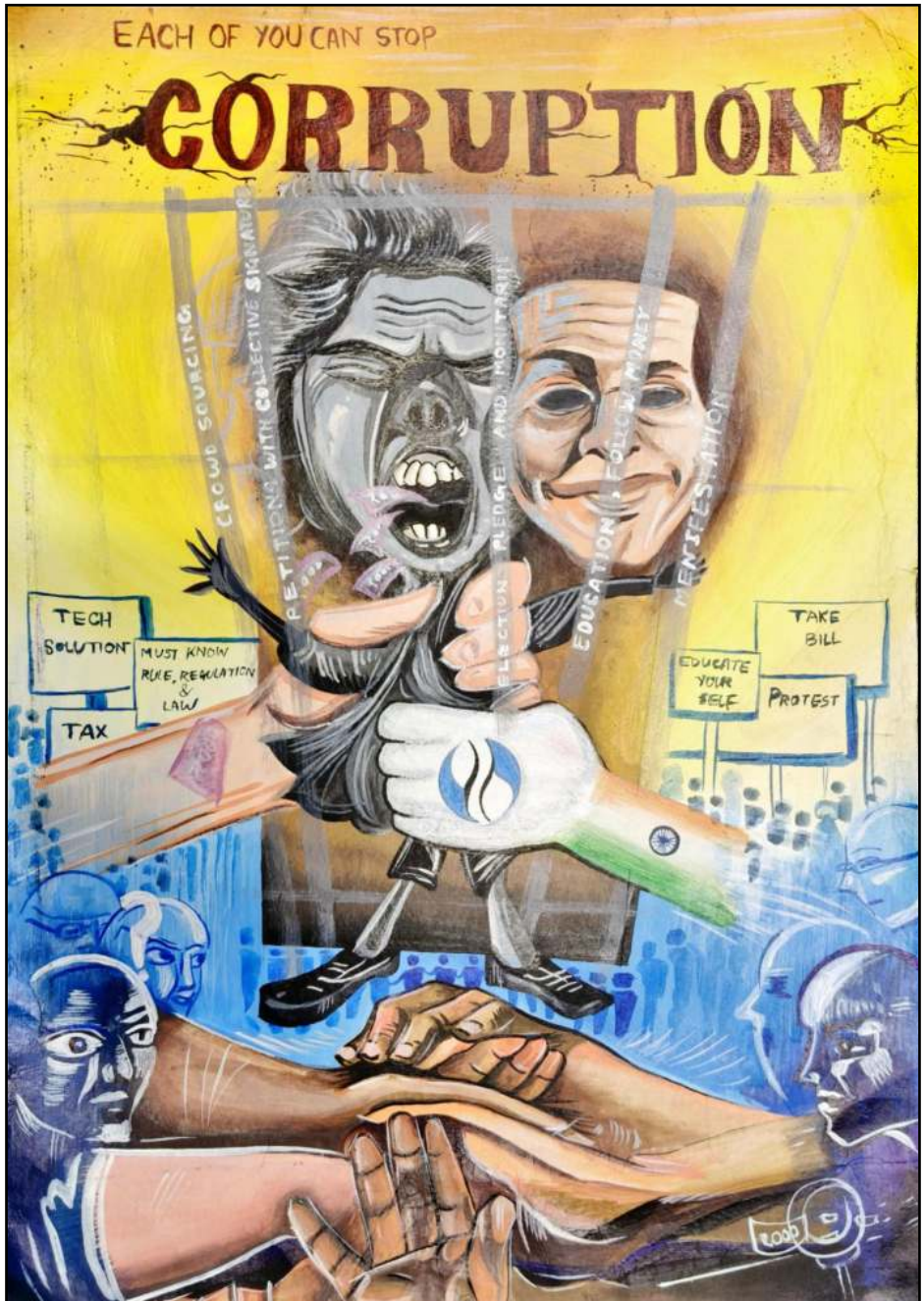
- (i) Procurement of outsource manpower needs to be done through GeM Portal.
- (ii) Manpower agency needs to comply police verification of employees joined. This needs to be done within a reasonable time after the enrolment of the employee by the agency and it must be ensured by the executives concerned.
- (iii) Manpower agency should regularly update Shramik Kalyan Portal on monthly basis. It must be ensured by the Executives concerned.
- (iv) Certificate submitted by bidders along with the bid must be as per tender format. If the bidders submitted the certificate in their own format, then the bidder certificate must contain the requisite information as stated in the tender document by RailTel. This must be ensured by the executives concerned.
- (v) The reason for taking any clarification/supporting documents from the bidders after the bid submission must be recorded in TC minutes. This must

be ensured by the executives concerned.

5. Systemic improvements related to inspection of RailTel Gurgaon Office (Letter dt 08.09.2025)

During surprise Vigilance Inspection of RailTel Gurgaon Office, certain systemic shortcomings were observed. Considering the observations noticed, the following five systemic improvements (Appendix-5) were recommended:-

- (i) As Data Centre and Security Operations Centre (SOC)'s work is very important and sensitive in nature & also to mitigate potential risk and ensure operational integrity, it is advised that only desktop systems should be used for all DC-SOC activities. The use of laptops for these operations should be strictly prohibited. In cases where the use of a laptop is necessary, a separate designated area outside the SOC should be allocated for this purpose. Access to laptops in this area must be restricted to guest user login only, ensuring compliance with security protocols and minimizing operational risks.
- (ii) It is recommended that each employee's attendance should be registered through the Facial Recognition System (FRS), with both in-time and out-time duly recorded. The entry door should be operated using the FRS, similar to the system currently in use at EKN/Corporate Office. All executives deployed in the Data Centre must wear their official RailTel ID cards at all times during working hours.
- (iii) To prevent delays in maintenance activities, it is recommended that all patch cords should be organized in a segregated and clearly identifiable manner. Furthermore, regular and period maintenance of telecom equipments, including high-end switches and routers must be ensured to maintain optimal performance and reliability.
- (iv) It is recommended that a single designated individual should be assigned for Gurugram office responsibility for all administrative and HR matters to ensure timely retrieval of records and minimize delays.
- (v) Since RailTel's Tier-III Data Centre is maintaining highest security services of Private and Government departments, Manpower engaged in Data Centre through direct recruitment and third party (outsourced) agencies, should be from technical domains which will be helpful for their personal carrier growth in RailTel and retention of high-performing individuals for company.



Poster by: Ankita Mandal, 15 yrs, Class-10th , Kolkata, Eastern Region

Chapter-2

Vigilance Department Inspections

2.1 Inspection of Bhubaneswar Territory, Eastern Region during 26th-29th December, 2024

CVO/RailTel had inspected the Bhubaneswar (BBS) Territory from 26th December to 29th December 2024. CVO inspected Bhubaneswar PoP and Station Wi-Fi at Bhubaneswar Railway station. He was accompanied with Shri Bandaru Manohar, Sr. Manager/Marketing, BBS Territory office and Shri Satya Biswal, Deputy Manager/Technical, BBS territory office. CVO found the PoP in much better condition since his last inspection in Dec 2022. It was observed that required registers were maintained properly at the PoP. A Variable Message Display (VMD) installed by RailTel for the Odisha Govt. at Bhubaneswar- Puri stretch of National Highway was inspected. VMDs are highly versatile and dynamic digital sign that can display wide range of messages, including text, images, animations and videos. Along with VMDs, a full gantry structure for highways in Intelligent Enforcement Management System (IEMS) project was also inspected. It is a critical component of IEMS, designed to support devices such as VMDs, cameras, sensors and antennas and also facilitates real time traffic monitoring, automated toll collection and data communication. The contents of display were provided by Transport Department of Odisha Govt. and displayed accordingly. CVO inspected the Puri PoP at the Puri railway station, he was accompanied with Shri Bandaru Manohar, Sr. Manager/Marketing, BBS Territory office and Shri Satya Biswal, Deputy Manager/Technical, BBS territory office. Required registers were maintained properly at the PoP. It was observed that some platform renovation work was going on at the station, Wi-Fi of the station was checked and found working.

2.2 Inspection of Patna Territory, Eastern Region on 2nd March, 2025

CVO inspected the Patna Territory on 2nd March 2025. He inspected Patna PoP, accompanied with Shri Arvind Kumar, TM/Patna and his team. It was observed that all the patch cords were laid properly, ACs were working and adequate cooling was there in the equipment room. Last Mile Connectivity and backbone connectivity diagrams were present in the PoP. Sufficient number of Fire Extinguishers were present with Fire alarm system properly installed. DG was not present for the PoP, as it was already under procurement process. Shri Arvind Kumar, TM/Patna through presentation provide details of the Patna Territory. There was some decline in the growth of RailWire customers, CVO suggested some proactive actions to restrain the decline in RailWire customers. Some increase in fibre cuts was found which was mainly due to Kavach and other works by Railways. CVO suggested that efforts must be given in order to minimize the cuts. The records at the Patna territory office were properly maintained.



Pic: Inspection at Patna Territory

2.3 Inspection of Vishakhapatnam Territory, Southern Region from 23rd - 27th April, 2025

CVO visited the Vishakhapatnam territory and inspected the DRDO-INS Kalinga work and Vishakhapatnam PoP. He also visited the IT Special Economic Zone (SEZ). The inspection was accompanied with Shri Anoop Jose A, General Manager/Secunderabad. At DRDO-INS Kalinga, cable laying work was in progress. The HDD methodology was adopted for execution. It was suggested to take more safety precautions like installing "men at work boards", caution tape etc., for ensuring safety of public. There was difficulty in executing works in the area around Kailashgiri due to difficult terrain. Permission from Road and Building (R&B) Dept was kept on hold by the authorities. Also, due to frequent VIP movements, a different mode of execution was suggested in this area which was executing through the forest land. It was suggested that RailTel may approach Forest Department to seek permission. In Rushikonda area, where cable blowing was in progress, Joint chambers and loop chambers were inspected to check the depth enroute to INS Kalinga. The following points were suggested for Vishakhapatnam PoP:

-

- Proper Patch cord routing in some racks.
- PoP modifications needed for efficient cooling of equipments.
- Stores were needed to be organized properly
- Staff sitting area and furniture needs to be improved.

During the visit to IT SEZ, it was observed that there was huge potential for bandwidth and other business in the IT SEZ. The proposed cable laying from Vishakhapatnam city network to the IT SEZ will help RailTel to capture more business avenues in future.



Pic: Inspection at Vishakhapatnam PoP



Pic: Inspection of INS kalinga work at Rushikonda area

2.4 Inspection of Regional Office and Kolkata Territory, Eastern Region from 23rd - 26th April, 2025

A preventive Vigilance inspection was done at the Regional Office, Kolkata by Shri Ravi Shankar Goriyan, JGM/Vigilance and Shri Karandeep Sood, Senior Manager/Vigilance. The following activities were done as part of vigilance inspection: -

- Scrutiny of biometric attendance system records of last two months of all staff members of the Regional Office, Kolkata.
- Total 47 SOR-A OFC AMC bills of KOL, BBS, PNBE & RNC Territories were collected from ER O&M Department and payments details checked with ER Finance Department.
- List of PO/Works of less than 1 Crore was collected from Marketing Department for reviewing.
- Ongoing outsourcing of manpower, CTE, USOF complaints, and Dark Fiber tender files were reviewed for examination and investigation reports. Clarifications taken from concerned individual.



Pic: Vigilance Dept. inspection at Regional Office Kolkata

Inspection of Bally PoP and VSS at Bally station.

Inspection of Bally PoP and VSS at Bally station was done on 25.04.2025 done by Shri Ravi Shankar Goriyan, JGM/Vigilance and Shri Karandeep Sood, Senior Manager/Vigilance accompanied with Smt Sushmita Sarkar (Sr. DGM/Project), Shri Sandip Roy (DGM/Project) and Shri Rupkumar Bera

(Chief Manager/Tech/HWH). Bally PoP is managed by railway staff. Various equipments such as STM-64 (TJ-1600), STM-1 (TJ-1100), D-Link (10G) Switch, and Juniper Router ACX-2200 were installed. Only one split AC unit had installed to maintain the temperature at Bally PoP, which is insufficient. The room was neat and clean, with all patch cords and electrical wiring dressed up to the mark. Non-standard strips were used for the distribution of -48 Volt DC supply. There was a 35m (approx) tower at Bally PoP with multiple old wirings that need to be rerouted properly. The tower maintenance contractor was not maintaining the tower as per schedule. A single battery bank of NED Make of capacity 300 Ah along with an Eltek 75A (2+1) charger was available. The total load of Bally PoP was approximately 10-15 amps, and AC supply availability was approx. 95%. No DG Set was available at the Bally PoP. The Video Surveillance System (VSS) at Bally Station has a total of 27 cameras, of which 2-3 cameras were removed due to station renovation work. Cameras installed at Bally PoP with GI strips, which shows non-standard work. The VSS server room was also visited and found to be well-maintained. Two RPF personnel were found monitoring the cameras installed at the station.



Pic: Inspection of VSS at Bally station

Inspection of New Koyla Ghat (NKG) PoP and NOC.

Inspection of New Koyla Ghat (NKG) PoP and NOC was done on 26.04.2025 by Shri Ravi Shankar Goriyan, JGM/Vigilance and Shri Karandeep Sood, Senior Manager/Vigilance, accompanied by Shri Sandip Roy (DGM/Project), Shri Sanjay Kumar (DGM/NOC), Shri Piklu Biswas (AGM/NOC), Shri Ashish Bhattacharya (CM/KOL) and Shri Priyam Bhowmik (AM/NKG). The seating area for the NOC personnel on the first floor was highly congested. Additionally, new space was allocated by Rly on the eighth floor, which is currently undergoing renovation. Multiple SDH, DWDM, routers, servers, switches, NGN devices, Sophos firewall, wireless controller and other equipments were present along with customers' co-location equipment. Patch cords need to be organized within PoP. DC supply earth needs to be checked regularly due to installation of multiple types of equipments. Seven nos. of power plants along with battery banks and two nos. of UPS along with battery banks were installed at the NKG PoP.



Pic: Inspection of New Koyla Ghat PoP

The following shortcomings were observed by vigilance Dept during inspection of Bally PoP, Bally station VSS, New Koyla Ghat (NKG) PoP and NKG NOC: -

- i) The equipment room along with charger/UPS room present on the 2nd floor was congested. As the building was 40-50 years old and due to the presence of heavy load on the building, as a safety measure, it is recommended that a building structural strength audit needs to be conducted.
- ii) It is recommended that a DCDB must be installed due to high risk of fire incident at the Bally PoP. Periodical checks records, inspections records and O&M registers/records were not maintained by Tier-I, Tier-II and concerned TMs for both Bally PoP and NKG PoP.

The systemic improvements were proposed by Vigilance Dept for the above shortcomings.

2.5 Surprise inspection of RCIL Gurgaon Office on 18th July 2025

Vigilance team which includes Shri Ravi Shankar Goriyan (JGM/Vigilance), Shri Arvind Kumar (AGM/ Vigilance), Shri Deepti Garg (Chief Manager/ Vigilance) and Shri Prateek Harit (Sr. Manager/ Vigilance) conducted surprise inspection of RCIL Gurgaon Office on 18th July 2025. Data Centre and SOC were present inside the RCIL Gurgaon Office. ERP, project and marketing teams were also present. Gurgaon Office had five floors; each floor was inspected with summarized details are as follows:

Inspection at Ground Floor

Vigilance team, accompanied with Shri Aftab Ahmed, JGM/Electrical had visited Edge Data Centre which was under development by M/s Techno having 19 racks with each having 10KW capacity. Three nos. of DGs along with its tanks were inspected and found in working condition. Diesel records were maintained in soft copy and found updated. There were 4 nos. of UPS of capacity 400KVA each with 432 nos. of batteries of 200AH capacity each. UPS systems were maintained properly with records updated. Fire

Protection systems were installed in the building. A mock drill was successfully conducted by staff to check the proper working of fire alarms. These mock drills were a regular practice there. 02 earth pits out of 14 were checked. Measurement records were not available and resistance value not present on the pit along with date of testing.



Pic: Inspection of DG sets and UPS at RCIL Gurgaon Office

Inspection at First floor

Vigilance team inspected the Data Centre on the first floor. Data Centre consists of staging room, Telecom and server room and DC NOC. Staging room was used as combined store and staging area. Segregation of these two functions were suggested. Regular maintenance of telecom room along with installed equipment was suggested. Suggestions were made for periodic assessment and retention of high-performing individuals to maintain service quality. Attendance records were scrutinised for in-time and out-time for last three months for all staff. During scrutiny of the biometric records, the working duration of some employees for some days was found very less. Some system error was also noticed that in some cases, gross time was show as zero. Precision Air Conditioning units, comprising 4 units of 28 tons capacity each and 4 units of 26 tons capacity each, were installed in the Data Centre to ensure round the clock maintenance of temperature. Maintenance records of ACs including scheduled servicing and breakdown were found proper and updated.



Pic: Inspection of Data Centre and Telecom room at RCIL Gurgaon Office

Inspection at Second floor

Inspection of records pertaining to Firefighting infrastructure, AC maintenance, UPS maintenance and DG sets were done, facilitated by JGM/Electrical. All records were checked and verified with the field observations and found updated and properly maintained in both soft copy and hard files/registers.

Inspection at Third floor

Vigilance team had a discussion with ED/ITP and GM/DC on requirements pertaining to Vigilance Complaint Portal and latest PO/LOA processed pertaining to the Data centre. Latest tender pertaining to procurement of infrastructure for DC/DR dated 22.07.2024 was taken for the Chief Intensive examination and relevant documents/files collected from the concerned executives for examination purpose.

Inspection at Fourth and Fifth floor

Vigilance team inspected the Security Operations Centre (SOC) on the fourth floor, facilitated by Shri Jatin Nagpal, Senior Manager/SOC working as SOC in charge. Discussions were held on the prevailing security protocols implemented for the RailTel network. Emphasis was laid on the critical requirements for continuous enhancement of cyber threat mitigation measures to ensure robust network security. It was further highlighted that the engagement of outsourced manpower, particularly individuals with technical qualifications and relevant experience is essential for specialized work. For capacity building, training/courses pertaining to the realm of network security or any other latest technologies developing in the cyber security domain for employees working in SOC were also suggested. Only Data Centre employees sitting at fifth floor.



Pic: Inspection of SOC at RCIL Gurgaon Office

2.6 Inspection of Delhi territory, 27th - 28th July 2025

Inspection of Talbehat PoP

Vigilance inspection carried out at Talbehat PoP by Shri Ravi Shankar

Goriyan, JGM/Vigilance, accompanied by Shri Niranjan Rai, AGM/Jhansi and Shri Vivek Sharma, CE/LAR. RailTel equipments were installed in a prefabricated structure, Porta Cabin. Tejas DWDM, Adva DWDM, Fibcom STM-64, MPLS 10G switch, Tejas OLTE, two 75A Battery Chargers, Amaraja & HBL batteries (each 300Ah) were installed in the PoP. Patch cords were dressed properly. One industrial AC of make Sidwal was installed for maintaining Temperature. Overall PoP ambience was satisfactory. Batteries were regularly tested and battery register was properly maintained. Current load at the PoP was approx. 20A, with sufficient battery Backup. 15KVA Eicher Diesel Generator set was working properly.



Pic: Inspection of Talbehat PoP

Inspection of Jhansi PoP and microwave Tower

Vigilance inspection carried out at Jhansi PoP and microwave tower by Shri Ravi Shankar Goriyan, JGM/Vigilance, accompanied by Shri Niranjan Rai, AGM/Jhansi and Abhishek Gupta, FE/RCIL. Tejas STM-16, Fibcom STM-64, Adva DWDM, Tejas MADM, Juniper Router, D-Link Switch, Juniper 7100 router, CISCO Router and two 150A battery chargers along with two battery banks of capacity 600AH each of make HBL were installed. Two Split ACs of capacity 2 Ton each of make Oneiric were installed for maintaining temperature. Overall ambience of the PoP was satisfactory.



Pic: Inspection of Jhansi PoP

One 100m Tower was located in the Jhansi microwave complex. Airtel and Jio BTS were collocated in the complex. Five nos. of ANPs were providing RailWire services. Based on the observations made during the inspection, the following were recommended by Vigilance Dept. :-

- Some unused old batteries, chargers and AC units etc were found in microwave. It was recommended that the scrapping of unrepairable / condemned material should be processed in a timely and periodic manner to avoid unnecessary stocking.
- Coriant and Infinera DWDM Mux were available as spare. It was recommended that the concerned person should coordinate with the NOC in-charge and use them where ever there was requirement for better utilization of assets.



Poster by: Rachelle, 9 yrs, Class-4th, Corporate Office

Chapter-3

Article and Poem

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भ्रष्टाचार मुक्त भारत: साझी जिम्मेदारी

आओ मिलकर अलख जगाएँ, भ्रष्टाचार मुक्त भारत बनाएँ ।
समृद्धि के सपनों को साकार करें, सच्चे चरित्र और ईमान का सुंदर श्रृंगार करें ।
हर जन के स्वाभिमान की रक्षा हो, तब देश की सच्ची परिकल्पना हो।

करें हम ऐसा काम कि, हर इंसान भूल जाए भ्रष्टाचार का नाम।
ना बिके बाजार में अब किसी का ईमान, लोग खुद बन जाएँ अपने स्वाभिमान की शान।
यही सच्ची राह, यही है सच्चा नव निर्माण, जब हर नागरिक बनेगा देश का मान।

कर्ज के बोझ से ना दबने पाए इंसान, ना करे कोई किसान दुखी हो खुदकुशी का काम।
हर नारी को मिले समाज में सच्चा सम्मान, सबके होंठों पर हो मीठी सी मुस्कान।
तभी होगा जगत का सच्चा कल्याण, समृद्ध होकर बनेगा हमारा देश महान।

देश के गद्वारों को मिले कठोर सजा, किसी निर्दोष को ना फँसा सके कोई कभी यहाँ।
जल्दी से पर्दा उठ जाए हर घोटालों से, अब न कोई फूल खिले भ्रष्टाचार की डालों पे।
तभी समाज भ्रष्टाचार मुक्त हो पाएगा, सोने की चिड़िया का गौरव फिर कहलाएगा।

कोई भूख से ना तड़पे, ना मरे अकाल, औरों का हक ना छीनें अब कोई माई का लाल।
एक दूसरे पर विश्वास करें हम दिल से, हमें स्वच्छ चरित्र गढ़ना है एक दूजे से मिल के।
ईमानदारी, विश्वास का दीप जलाना है, सच्चाई, आत्म विश्वास को चहुँ ओर फैलाना है।

हर किसी को मिले रोटी, कपड़ा और मकान, यही शपथ यही हो सत्य निष्ठा का तप महान।
यही होगा नवनिर्माण का सच्चा प्रमाण, जिससे सच में होगा हमारे भारत का कल्याण।
पूरे करें हम ख्वाब जो हमने पाले हैं, भ्रष्टाचार के नागपाश से मुक्त हों जिसने बंधन हम पर डाले हैं ।
खुद के साथ औरों को भ्रष्टाचार मुक्त बनाने का संकल्प उठाएँ, ऐसा कोई मौका अब हम ना गंवाए।

भ्रष्टाचार मुक्त होकर देश को नई ऊँचाइयों पर ले जाएँ,
दुनिया के शिखर पर फिर से भारत का परचम फहराएँ।
भ्रष्टाचार मुक्त भारत में सतर्कता हो सबकी साझा जिम्मेदारी,
आओ सब मिलकर इसे तन-ओ-मन से निभाएँ, बिना किए कोई मक्कारी ।

विक्रम सिंह
निजी सहायक / अध्यक्ष एवं प्रबंध निदेशक
रेलटेल कॉर्पोरेट कार्यालय, ईस्ट किडवर्ड नगर



ANTI-CORRUPTION

When no one sees, and no one knows,
That's where the seed of corruption grows.

A shortcut taken, a lie that's sold,
For power, for luxury, for pieces of gold.

But someone suffers, always does,
A silent loss, without a trace.
A widow's file, a farmer's loan,
Ignored unless some coin is thrown.

We say it's small, we say it's smart,
But slowly, it breaks the nation's heart.
It robs from dreams, it darkens the skies,
It feeds on silence; it spreads in lies.

Yet one brave voice can break the chain,
Can clean the roots that rot with gain.
One act of truth, one honest stand,
Can bring back light across the land.

So don't stay quiet, don't look away,
The time to act is not someday.
Corruption ends when we begin,
With courage, bold and strength within.

J. Rajesh Kumar
GE/Projects
Secunderabad
Southern Region



कविता शीर्षक “सतर्कता : हमारी साझा जिम्मेदारी”

सतर्क रहें, सजग बनें, ये जीवन की पुकार है,
ईमानदारी की राह चले, यही सच्ची सरकार है।
हर कदम पर सोच-समझ, नीति का हो साथ,
भ्रष्टाचार से दूर रहें, यही है सच्ची बात।

ना आँखें मूंदो, ना चुप रहो अन्याय पर,
जवाबदेही हो सबकी, हो प्रकाश हर राह पर।
कर्तव्य है जब साझा, तो क्यों डरें सत्य बोलने से?
सत्य की लौ जलती है, झूठ के भीषण कोलाहल में।

न भटके लालच की राह में, न झुके किसी डर से,
सतर्कता की मशाल लिए चलें हम अपनी डगर पे।
बुर्जुग, युवा, नारी, नर – सबकी यही पहचान हो,
ईमान, नियम और धर्म से सजा देश महान हो।

सतर्क रहें, सजग बनें, ये जीवन की पुकार है,
ईमानदारी की राह चले, यही सच्ची सरकार है।
हर कदम पर सोच-समझ, नीति का हो साथ,
भ्रष्टाचार से दूर रहें, यही है सच्ची बात।

भ्रष्टाचार के खिलाफ खड़ी हो, अगर जनता सारी
यकिनन कोई खेल नहीं, पाएगा रिश्वतवाली पारी
मिलकर चलें, साथ निभाएं, सभी में हो ईमानदारी
गर्व से कहो “सतर्कता : हमारी साझा जिम्मेदारी”।

संस्कृति शंकर

16 वर्ष

पिता का नाम : श्री रवि शंकर गौरियान
संयुक्त महाप्रबंधक (सतर्कता), मुख्यालय



Vigilance – Our Shared Responsibility

In silence, corruption learns to grow,
Like roots that spread in the depths below.
It feeds on trust and clouds the skies,
It dims the hopes in a nation's eyes.

But vigilance stands — a watchful flame,
Unyielding to greed, untouched by shame.
It guards the path, it leads the way,
So truth and justice may never sway.

No heart can fight this alone,
Yet joined together, our strength is shown.
With every voice, with every stand,
We weave integrity through the land.

So let us awaken, steadfast and free,
To guard the glow of honesty.
For when we join that solemn duty,
We shape & share the glory & future of our country

Aarushi Marella

14 Years

Class 10

D/o Col M Vijay Shekar (Retd)

GM/PDY

Southern Region



कविता का शीर्षक – कार्य करें पूरी सतर्कता के साथ।

भ्रष्टाचार को दूर भगायें,
सतर्क रहें, जागरूकता अपनाये,
ना करें बिना समझे कोई काम,
पहले कर लें पूरी जाँच पड़ताल।
कार्य करें पूरी सतर्कता के साथ।

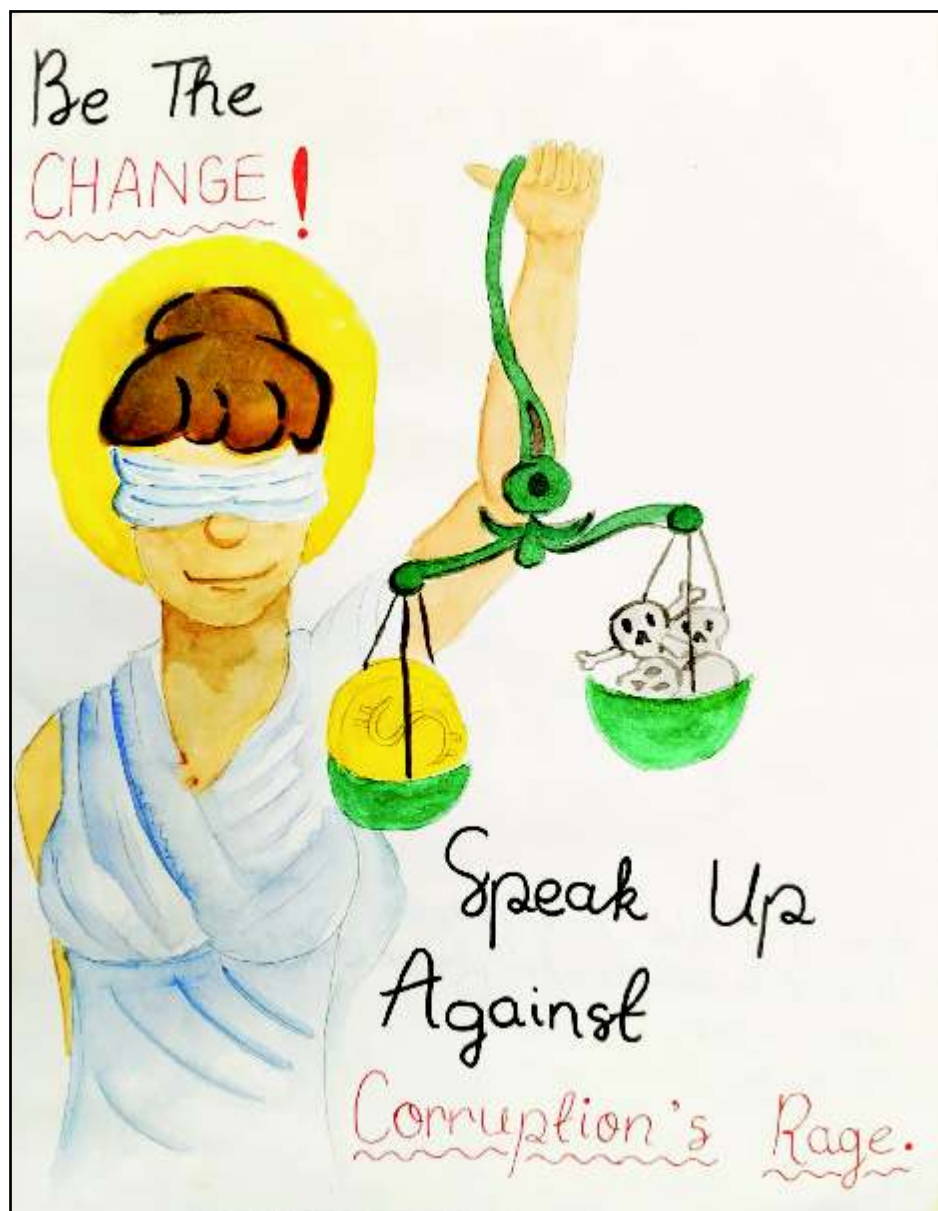
भ्रष्टाचार है गलत, जीवन का मंत्र हो यही,
सुनिश्चित करें, समय पर काम करें अपना सही,
अनजाने में भी ना बने गलती के भागीदार,
इसलिए पढ़े और बने सभी नियमों के जानकार।
कार्य करें पूरी सतर्कता के साथ।

ध्यान रखें, जागरूक बने,
एक छोटी सी चूक, कर सकती है बड़ा प्रभाव,
ना करें किसी भी नियम को नजरअंदाज,
अगर समझ ना आए कोई बात,
तो करें परामर्श, जानकार के साथ,
कार्य करें पूरी सतर्कता के साथ।

कार्य करें, पूरी ईमानदारी के साथ, जो हो रेलटेल हित में,
रखते हुए, सभी नियमों का ध्यान ,
कार्य करें, जो बनाये रेलटेल को समृद्ध और खुशहाल।
कार्य करें पूरी सतर्कता के साथ।

दीप्ति गर्ग
मुख्य प्रबंधक/सतर्कता
कॉर्पोरेट कार्यालय/ईकेएन





Poster by: Aadrija Kosta, 15 yrs, Class-10th, Kolkata, Eastern Region

सतर्कता : हमारी साझा जिम्मेदारी

सतर्कता (Vigilance) का अर्थ है चौकस रहना, सजग रहना और अपने आस-पास की गतिविधियों पर ध्यान रखना। आज के समय में जब समाज में भ्रष्टाचार, अनियमितताएँ और अपराध जैसी चुनौतियाँ बढ़ रही हैं, तब सतर्कता का महत्व और भी अधिक हो गया है। यह केवल किसी सरकारी विभाग या प्रशासन की जिम्मेदारी नहीं है, बल्कि एक सुरक्षित, पारदर्शी और समृद्ध समाज के नवनिर्माण के लिए हम सभी नागरिकों की साझा जिम्मेदारी है।

सतर्कता का व्यापक अर्थ :

सतर्कता केवल आँखें खुली रखने तक सीमित नहीं है, बल्कि यह एक दृष्टिकोण है।

- **ईमानदारी** : अपने दैनिक कार्यों को ईमानदारी और सत्यनिष्ठा के साथ करना।
- **कर्तव्यनिष्ठा** : एक नागरिक के रूप में अपने मूलभूत कर्तव्यों का पालन करना।
- **विरोध** : गलत कार्यों, भ्रष्टाचार और सामाजिक अन्याय का विरोध करने का साहस रखना।
- **सजगता** : समाज और देश के प्रति सजग रहना और किसी भी संदिग्ध गतिविधि की जानकारी देना।

यह दृष्टिकोण हमें केवल दोष खोजने वाला नहीं, बल्कि समाधान का हिस्सा बनने वाला बनाता है।

सतर्कता हमारी साझा जिम्मेदारी क्यों है?

कोई भी देश या संस्था केवल नियम और कानून से नहीं चलती, बल्कि वहाँ के नागरिकों और कर्मचारियों के चरित्र और आचरण से चलती है।

1. भ्रष्टाचार पर लगाम :

भ्रष्टाचार किसी भी राष्ट्र की प्रगति में सबसे बड़ी बाधा है। यदि हर नागरिक अपने स्तर पर पारदर्शिता और ईमानदारी को अपनाए, न तो घूस दे और न ले, तो भ्रष्टाचार की जड़ें स्वतः ही कमजोर हो जायेंगी। एक सतर्क नागरिक ही भ्रष्ट प्रणाली का हिस्सा बनने से इनकार कर सकता है।

2. सुशासन और पारदर्शिता :

जब नागरिक सतर्क होते हैं तो वह सरकारी योजनाओं के कार्यान्वयन, सेवाओं की गुणवत्ता और सार्वजनिक धन के उपयोग पर सवाल उठाते हैं। यह निगरानी सरकारी तंत्रों में जवाबदेही सुनिश्चित करती है और सुशासन (Good Governance) को बढ़ावा देती है।

3. सामाजिक सुरक्षा :

सुरक्षित समाज केवल पुलिस या सुरक्षा बलों की जिम्मेदारी नहीं है। एक सतर्क पड़ोसी, सतर्क

यात्री या सतर्क अभिभावक ही अपने आस-पास होने वाले अपराधों, साइबर धोखाधड़ी या समाजिक तनाव को समय रहते पहचान कर उसकी रोकथाम में मदद कर सकता है।

4. संसाधनों का सदुपयोग :

सतर्कता हमें यह सुनिश्चित करने में मदद करती है कि सरकारी संसाधनों जैसे धन, समय और सम्पत्ति की बरबादी न हो। समय पर कार्य पूरा करना और अनावश्यक खर्चों पर लगाम लगाना भी सतर्कता का ही एक हिस्सा है।

हम अपना दायित्व कैसे निभाएँ?

इस साझा जिम्मेदारी को निभाने के लिए हर व्यक्ति को छोटे-छोटे कदम उठाने होंगे:

- **नैतिकता का पालन** : सबसे पहले स्वयं के जीवन में ईमानदारी और नैतिकता को अपनाना।
- **सूचना का अधिकार** : सरकारी नीतियों और कार्यक्रमों के बारे में जागरूक रहना है और सूचना का अधिकार (RTI) जैसे उपकरणों का उपयोग करना।
- **विरोध का साहस** : यदि आप किसी भी तरह का कदाचार, अनियमितता या रिश्वतखोरी देखें तो उसका विरोध करें और सही मंच पर शिकायत दर्ज कराएँ।
- **निवारक सतर्कता** : चीजों के बिगड़ने का इंतजार करने के बजाय, ऐसी प्रणाली बनाने पर जोर दे जो गड़बड़ी की संभावना को शुरू में ही कम कर दे।
- **जागरूकता फैलाना** : अपने परिवार, दोस्तों और सहकर्मियों को भी सतर्कता के महत्व के बारे में जागरूक करना।

उपसंहार

“सतर्कता हमारी साझा जिम्मेदारी” केवल एक नारा नहीं है, बल्कि एक जीवन मंत्र है। यह वह नींव है जिस पर एक स्वस्थ, न्यायपूर्ण और समृद्ध भारत का निर्माण हो सकता है। जब हर नागरिक यह प्रण लेता है कि वह केवल अपने लिए नहीं, बल्कि समाज के लिए भी सजग रहेगा, तभी सतर्क भारत का सपना साकार होगा और यह देश प्रगति के पथ पर आगे बढ़ेगा।

“सतर्क रहो हर घड़ी, सुरक्षा बनाएँ हम सभी जिम्मेदारी हमारी सबकी, साझा प्रयास से मिले खुशी।”

आर. लेखनी
निजी सहायक / विपणन विभाग
दक्षिणी क्षेत्र



Breaking the Chains of Corruption:

Understanding Corruption: The Silent Thief

Corruption, defined simply as the abuse of entrusted power for private gain, acts as a silent thief that steals potential and progress from communities worldwide. It is a deeply corrosive phenomenon that penetrates every level of society, from petty bribery to grand political embezzlement. Unlike an overt crime, corruption works subtly, eroding the foundations of trust, justice, and economic stability. Therefore, effective anti-corruption efforts require a multifaceted strategy that simultaneously addresses institutional weaknesses, implements strict legal accountability, and cultivates a profound culture of ethical behaviour.

The Far- Reaching consequences of corruption:

The consequences of widespread corruption are devastating, particularly in the economic and social spheres. Economically, corruption acts as a hidden tax, slowing down growth by deterring foreign investment, skewing market competition, and increasing the cost of doing business. When public officials demand bribes to issue permits or award contracts, funds intended for genuine public works—such as infrastructure, healthcare, and education—are diverted into private pockets. This diversion leads directly to social inequality, as essential services deteriorate, primarily harming the most vulnerable populations who rely on state provisions.

Building Transparency and Accountability:

Combating this pervasive problem requires building robust institutional pillars based on transparency and accountability. Transparency is the most potent disinfectant, demanding that government processes be open to public scrutiny. This includes mandatory public disclosure of assets for public servants, open tendering for government contracts, and making budget expenditure records easily accessible. When officials know their actions are being monitored, the opportunity for illicit activity decreases dramatically. Furthermore, strong legal frameworks are non-negotiable. This means creating and enforcing anti-corruption laws vigorously, ensuring the judicial system is independent and efficient, and implementing swift, severe punishments for those found guilty, regardless of their position.

The Moral and Culture Battle against Corruption:

Beyond law and structure, the fight against corruption must be won in the moral and cultural domain. Education plays a vital role, fostering a generation that values integrity and public service over personal enrichment. Ethical training should be woven into all levels of schooling and professional development. Moreover, an active civil society and a free, vigilant media are essential watchdogs.

Conclusion: Reclaiming Integrity and Justice:

In conclusion, corruption is not merely a political or economic failing; it is a moral bankruptcy that undermines the very structure of society. The path to eradication is difficult but clear: it requires a coordinated assault using strong legal instruments, pervasive institutional transparency, and a relentless focus on fostering individual and collective integrity. By establishing a culture where ethical conduct is the norm and corruption is met with uncompromising justice, we can finally begin to dismantle this silent thief and reclaim the potential of our societies.

G. Vijaya Priyanka
Graduate Engineer
Southern Region



Vigilance: Our Shared Responsibility

"Vigilance is the moral compass of a civilized society — a flame that must never be allowed to fade". Vigilance is not just a word—it is a way of life. It is not merely the act of watching, but the art of discerning right from wrong, and having the courage to defend what is just. It means being alert, watchful, and aware of what is happening around us. In the context of society and governance, vigilance goes beyond simply noticing; it is the conscious effort to safeguard honesty, transparency, and justice in every sphere of life. Today, when corruption and unethical practices threaten the roots of progress, vigilance becomes not only a personal virtue but also a shared national responsibility.

A vigilant society is the backbone of a strong, prosperous and ethically fortified nation. The government alone cannot support integrity in every corner of public life. Every citizen, from a student to an employee, from a leader to a common worker, has a role to play in nurturing a culture of honesty and accountability. Vigilance, therefore, must begin at the individual level. When each person takes responsibility for their actions and refuses to tolerate wrongdoing, a powerful chain of integrity forms that strengthens the entire nation.

The Central Vigilance Commission (CVC) reminds us of this truth every year during Vigilance Awareness Week. Its theme, "Vigilance: Our Shared Responsibility," emphasizes that fighting corruption is a collective duty. Laws and institutions can guide us, but it is the people who must bring them to life through awareness and action.

Corruption is not only the theft of money; it is the theft of trust. It discourages honest work, creates inequality, and weakens public faith in governance. The first step to fighting corruption is self-vigilance — staying true to our own values. A person who acts with integrity, even when no one is watching, sets an example that inspires others.

Vigilance demands courage — the courage to speak out, question wrongdoing, and stand by the truth. Many people are still silent out of fear or indifference, but silence in the face of corruption allows it to grow. Being vigilant means being brave enough to act, even when it is uncomfortable or unpopular. A vigilant citizen does not merely see; they take part in building a just and honest community. True vigilance demands action. It calls for a sense of duty that transcends personal gain and focuses on the welfare of the community. A vigilant citizen is not a spectator but a participant in shaping a fair and transparent society.

For example, when a student refuses to cheat during an exam, they are practicing vigilance. When a citizen reports a swindle or irregularity, they are acting in the spirit of vigilance. When an employee performs their duty with dedication, even

when no one is watching, they are embodying the true meaning of vigilance. These individual acts, though small, create ripples that influence others and transform society.

As former U.S. President Thomas Jefferson said, "Eternal vigilance is the price of liberty." This timeless quote reminds us that liberty and justice cannot survive without the constant watchfulness of responsible citizens. Every time we raise our voice against corruption, demand accountability, or act with honesty, we strengthen the foundation of democracy and eradicate the vicious poison of corruption that hinders our growth and development as an honest person.

Technology and transparency are powerful allies in promoting vigilance. Online systems for reporting grievances, digital transactions, and unrestricted access to information through the Right to Information Act (RTI) have made it easier for citizens to hold authorities accountable. However, no technology can replace human conscience. Machines can process data, but only people can uphold moral values. Hence, ethical awareness and moral education should be encouraged from an early age so that the next generation grows up with a powerful sense of right and wrong.

In conclusion, vigilance is not a burden; it is a shared responsibility that empowers us all. It is the light that keeps darkness at bay, the shield that protects integrity, and the foundation of a corruption-free nation. When we stay alert, question malfeasance, and act with honesty, we uphold the true spirit of democracy and patriotism. Let us remember that a vigilant nation is a strong nation. The future we dream of—clean, just, and prosperous—depends not on a few watchful eyes, but on the collective vigilance of all its citizens.

Vigilance is not a seasonal campaign but a ceaseless moral commitment. It demands intellectual alertness, emotional honesty, and civic courage. Let us, therefore, be custodians of conscience, ensuring that the light of integrity never dims. For only a vigilant citizenry can safeguard the soul of a democracy and propel the nation toward a horizon of justice and prosperity.

Tanvi Verma

15 years

D/o Ravi Kumar

Sr DGM/Projects/SC

Southern Region



सतर्कता : हमारी साझा जिम्मेदारी

प्रस्तावना :

किसी भी राष्ट्र की प्रगति और समृद्धि के लिए ईमानदारी, पारदर्शिता और जवाबदेही अत्यंत आवश्यक हैं। लेकिन जब भ्रष्टाचार, अनैतिक व्यवहार और लापरवाही समाज में घर कर लेते हैं, तो विकास की गति धीमी हो जाती है। ऐसे में सतर्कता जागरूकता एक शक्तिशाली हथियार बनकर सामने आती है। यह केवल सरकारी संस्थाओं की जिम्मेदारी नहीं, बल्कि हम सभी नागरिकों की साझा जिम्मेदारी है।

सतर्कता जागरूकता क्या है?

सतर्कता का अर्थ है — सजगता, ईमानदारी और निष्ठा के साथ अपने कर्तव्यों का निर्वहन करना। किसी भी संगठन, संस्था या देश की प्रगति के लिए यह आवश्यक है कि वहाँ भ्रष्टाचार—मुक्त वातावरण हो और कार्यप्रणाली पारदर्शी तथा जवाबदेह हो।

भ्रष्टाचार केवल आर्थिक हानि नहीं पहुँचाता, बल्कि यह नैतिक मूल्यों को भी कमजोर करता है और आम नागरिक का विश्वास संस्थाओं से कम करता है। इसी कारण केन्द्रीय सतर्कता आयोग (CVC) प्रतिवर्ष “सतर्कता जागरूकता सप्ताह” आयोजित करता है। इसका उद्देश्य जनता विशेषकर युवाओं में ईमानदारी, पारदर्शिता और नैतिक मूल्यों के प्रति जागरूकता बढ़ाना है।

राष्ट्रपिता महात्मा गांधी जी ने भी कहा था “ईमानदारी और पारदर्शिता ही असली पूँजी है, जिसे खोकर कोई भी समाज टिक नहीं सकता।

सतर्कता जागरूकता का अर्थ है— हमेशा सजग रहना, अनैतिक कार्यों की पहचान करना, उन्हें रोकना और सही दिशा में कार्य करना। भारत में हर वर्ष अक्टूबर के अंतिम सप्ताह में सतर्कता जागरूकता सप्ताह मनाया जाता है, जो सरदार वल्लभभाई पटेल की जयंती के अवसर पर शुरू होता है। इसका उद्देश्य है — भ्रष्टाचार के विरुद्ध जन—जागरूकता फैलाना और नागरिकों को ईमानदारी की ओर प्रेरित करना।

हमारी भूमिका : एक साझा प्रयास

सतर्कता केवल अधिकारियों की जिम्मेदारी नहीं है। यह एक ऐसा प्रयास है जिसमें हर वर्ग की भागीदारी आवश्यक है :

- **नागरिक** : रिश्वत न देना, गलत कार्यों की रिपोर्ट करना और नैतिक मूल्यों का पालन करना।
- **छात्र** : ईमानदारी से पढ़ाई करना, नकल से बचना और दूसरों को भी सही राह दिखाना।
- **कर्मचारी** : कार्यस्थल पर पारदर्शिता बनाए रखना और अनैतिक दबावों का विरोध करना।
- **सरकारी अधिकारी** : निष्पक्ष निर्णय लेना और जवाबदेही सुनिश्चित करना।

व्हिसलब्लोअर पॉलिसी : व्हिसल ब्लोअर नीति एक कंपनी या संगठन की आंतरिक नीति है जो कर्मचारियों और तीसरे पक्ष को बिना किसी डर के किसी भी अनैतिक, अनुचित या धोखाधड़ी वाले व्यवहार की रिपोर्ट करने के लिए एक तंत्र प्रदान करती है, और ऐसी रिपोर्टिंग करने वालों को प्रतिशोध या उत्पीड़न से सुरक्षित रखती है। इसे "मुखबिर नीति" भी कहते हैं।

व्हिसल ब्लोअर नीति के मुख्य बिंदु :

- रिपोर्ट करने का उद्देश्य : यह नीति कंपनी के भीतर होने वाले गलत आचरण, धोखाधड़ी, अनैतिक व्यवहार या नियमों के उल्लंघन की रिपोर्ट करने के लिए एक सुरक्षित मार्ग प्रदान करती है।
- कौन रिपोर्ट कर सकता है : इसमें कंपनी के कर्मचारी, निदेशक, तीसरे पक्ष जैसे विक्रेता और ठेकेदार शामिल हो सकते हैं।
- सुरक्षा : नीति उन लोगों को प्रतिशोध या उत्पीड़न से बचाती है जो अच्छे विश्वास में चिंता व्यक्त करते हैं।

प्रक्रिया : शिकायतें प्राप्त होने पर एक जांच प्रक्रिया शुरू की जाती है, और यदि आरोप सही पाए जाते हैं, तो आवश्यक सुधारात्मक या अनुशासनात्मक कार्रवाई की जाती है।

रिपोर्टिंग तंत्र : नीति यह सुनिश्चित करती है कि चिंताओं को ऑडिट कमेटी या जिम्मेदार वरिष्ठ प्रबंधन तक पहुंचाया जा सके, जिससे अनैतिक गतिविधियों का पता लगाया जा सके।

जब समाज का हर व्यक्ति अपनी भूमिका निभाता है, तभी एक भ्रष्टाचार—मुक्त समाज की कल्पना साकार होती है।

सुभाष चंद्र बोस जी ने भी कहा था "राष्ट्रीय सम्मान वही बचा सकता है, जो ईमानदार और निडर हो।

चुनौतियाँ

- भ्रष्टाचार का विरोध : भ्रष्टाचार को रोकने और उसका विरोध करने की इच्छाशक्ति का अभाव एक बड़ी चुनौती है, खासकर उन जगहों पर जहाँ भ्रष्टाचार की जड़ें गहरी हैं।
- जवाबदेही और पारदर्शिता की कमी : निर्णय लेने की प्रक्रियाओं में जवाबदेही और पारदर्शिता की कमी से अनियमितताएँ और भ्रष्टाचार बढ़ता है।
- संवेदनशील पदों पर आसीन कर्मचारियों की तैनाती : संवेदनशील पदों पर ऐसे कर्मचारियों की तैनाती मुश्किल होती है जो ईमानदार और विश्वसनीय हों।
- जागरूकता की कमी : आम जनता में भ्रष्टाचार के खतरों के बारे में जागरूकता की कमी सतर्कता बनाए रखने में बाधा डालती है।
- व्यक्तिगत नुकसान का डर : कई बार लोग डर के कारण शिकायत नहीं करते।
- जानकारी का अभाव : डिजिटल धोखाधड़ी और साइबर अपराधों का बढ़ता खतरा।

इन चुनौतियों से लड़ने के लिए हमें एकजुट होकर कार्य करना होगा।

जागरूकता बढ़ाने के उपाय :

- शिक्षा : स्कूलों और कॉलेजों में नैतिक शिक्षा को बढ़ावा देना।
- प्रौद्योगिकी : ई-गवर्नेंस और डिजिटल ट्रेकिंग से पारदर्शिता लाना।
- सुरक्षा : व्हिसलब्लोअर की सुरक्षा सुनिश्चित करना।
- सामुदायिक भागीदारी : स्थानीय स्तर पर जागरूकता अभियान चलाना।

निष्कर्ष

सतर्कता जागरूकता केवल एक सप्ताह का आयोजन नहीं, बल्कि एक सतत प्रक्रिया है। यह हमें सिखाती है कि ईमानदारी केवल व्यक्तिगत गुण नहीं, बल्कि सामाजिक जिम्मेदारी है। जब हम सभी मिलकर सतर्कता को अपनाते हैं, तभी एक सशक्त, पारदर्शी और भ्रष्टाचार-मुक्त भारत का निर्माण संभव है। आइए, हम सब मिलकर इस साझा जिम्मेदारी को निभाएं और देश को एक नई दिशा दें।

दीप्ति गर्ग

मुख्य प्रबंधक / सतर्कता
कॉर्पोरेट कार्यालय / पूर्वी किदवई नगर





Poster by: Pooja Bapu Saheb Inchanalkar, Graduate Engineer, O&M, Mumbai, Western Region

Appendix

Appendix-1



RCL/CU/2023/VIG/Vigilance/Brief Inspection Report/C04/VOL-1

Date: 09.05.2025

**Pr. Executive Director/Eastern Region
19th Floor, Aurora Waterfront Building
Plot no. 34/1, Block -GN, Sector - V
Salt Lake City, Kolkata -700091
West Bengal**

**Sub: Systemic Improvements related to Vigilance inspection
during 23.4.2025 to 26.04.2025 at Kolkata Territory and
Regional Office, Eastern Region, Kolkata.**

During vigilance inspection at Eastern Region, Bally Pop, VSS and New Koyla Ghat NOC & PoP, the following shortcomings were observed.

1. At NKG PoP, the equipment room along with the battery/charger/UPS room are located on the 2nd Floor. PoP is congested and there is no additional space available to install new equipment or a power plant. Currently, there are seven sets of 1000Ah battery banks, one set of 600Ah battery bank, and two sets of 60 KVA UPS, along with 120 units of 150Ah batteries. There is no DG set available. It is recommended that a Structural/Building Strengthening Audit may be conducted in accordance with safety measures, as the NKG building is approximately 40-50 years old.
2. At Bally Pop, periodical checks, inspections, and O&M (Operations and Maintenance) records/registers are not being maintained. To avoid any incidents, it is recommended that a DCDB must be installed. Similarly, at NKG Pop, periodical checks, inspections, and O&M records/registers are not being maintained by Tier-I, Tier-II, and the Territory Manager for the Kolkata Territory.

During the inspections of Bally Pop and NKG Pop Kolkata Territory, based on observations, the following Systemic Improvements are proposed:

- a) Due to the presence of excess battery banks (7 sets of 1000Ah, 1 set of 600Ah battery bank, and 2 sets of 60 KVA UPS along with 120 batteries of 150 Ah) at NKG PoP, it is recommended to conduct a Structural/Building Strengthening Audit to ensure safety measures are adequately addressed or Battery banks may be shifted at Ground Floor.

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, मास चक्रवर्त (सि. मंगलपुर) का कार्यालय
CIN : L04202DL26009GOI107905

Registered & Corporate Office : Plot-A, 6th Floor, Office Block, Tower-2, East Kowari Nagar, New Delhi - 110002
T: 011-22600600, F: 011-22600665 | Website: www.railtel.co.in

- b) Periodical checks/inspections and O&M records/registers as mentioned in O&M Manual (as per para 6 & 8 and Annexures 11) are not being maintained at Bally Pop & New Koyla Ghat Pop by Tier-I, Tier-II and Territory Manager (Kolkata Territory). The prescribed O&M records may be maintained.

This issues with approval of CVO.



(Ravi Shankar Goriyan)
JGM/Vigilance

Copy to:

- 1. OSD to CMD for kind information of CMD.**
- 2. DPOM, DF and DNPM for kind information.**



Confidential
Date: 22.05.2025

RCIL/CO/2025/VIG/Vigilance/Manpower Tender-ER/0126/VOL-1

Pr. Executive Director/ER,
19th Floor, Aurra Waterfront Building,
Plot No.54/1, Block-GN,
Sector V, Salt Lake City
Kolkata-700091

विषय : पूर्वी क्षेत्र निरीक्षण से संबंधित प्रणालीगत सुधार

In pursuance of CVC mandate, RailTel has been conducting CTE type of inspection. The work of "Empanelment of Two experienced Service providers for various services/jobs for RailTel Corporation of India Ltd., Eastern Region" was taken up for such inspections. After inspecting the relevant files, the following systemic shortcomings are found:

- It is observed that M/s Pecon has submitted a PBG of Rs. 27,39,800/- (Axis Bank) issued on 24.12.2020, valid until 21.12.2023, with the delay of 13 days. As per the EOI, the bidder must provide the Bank Guarantee within 30 days from issue of Letter of Acceptance (LOA), failing which a penal interest of 15% per annum shall be charged for the delay period. This delay penalty of PBG submission was not charged to M/s Pecon. M/s T&M has submitted PBG on 11.12.2020 which is on time.
- It is observed that contract period for hiring of manpower was mentioned for two years which may be extended for further periods or short closed based on RailTel requirements. The maximum extendable period was not mentioned in EOI and was left open ended. As per the extant practice, the extendable period is mentioned in the EOI/tender for more clarity. However, the total Contract running period was 4 years 2 months.

Considering the above observations, the following two systemic improvements are recommended as under:

- Failure to submit the Performance Guarantee (PBG) within the stipulated time result in the imposition of penal interest as per the tender document. It is recommended that tender condition provisions may be implemented in letter and spirit.
- The duration of the tender, including any extensions, must have a defined end date and should not be left open ended.

This issue is with the approval of CVO/RailTel.

रवि शंकर गौरियाल
22/05/25

(रवि शंकर गौरियाल)

संयुक्त महाप्रबंधक/सतर्कता

प्रतिलिपि:

- OSD to CMD for kind information of CMD.
- DNPM, DPOM & DI for kind information.
- ED/NR, ED/SR & ED/WR for kind information.

रेलटेल कॉर्पोरेशन ऑफ़ इंडिया लिमिटेड, भारत सरकार (नेल मंत्रालय) का स्थान

CIN : L64202DL2000GO107005

Registered & Corporate Office: Plot No. 54, 19th Floor, Office Block, Tower 2, East Nidra Nagar, New Delhi - 110020

Tel: +91 11 29906500 | Fax: +91 11 29906606 | Website: www.railtelindia.com



No. RCIL/CO/2024/VTG/Vigilance/IRCON/J&K Tunnel CCTV/012/VOI-1
Date: 13.06.2025

**Executive Director/NTP
Corporate Office
New Delhi**

**Sub: Systemic Improvements related to EOI No. RailTel/EOI/CO/ITP/
2021-22/IRC-BAHL-TUNEL.COM dtd. 10.09.2021-regarding**

During the investigation of a complaint related to the supply of CCTV cameras for the IRCON Tunnel Communication Project, it is observed that an Expression of Interest (EOI) for the selection of Business Associates (BAs) was floated by the Corporate Office to participate in the IRCON tender. However, the EOI was invited by the Executive-in-Charge without the prior constitution of the Selection Committee or obtaining its recommendation. Furthermore, after the opening of the EOI, but before the formal nomination of the Evaluation Committee, additional documents related to eligibility criteria were sought from the bidder by the Executive-in-Charge. These actions are not in accordance with the procedures laid down under the prevailing RailTel Business Associate (BA) Policy Guidelines. Accordingly, the following systemic improvements are recommended:

- It is expected that all the Executives should follow the policy including the BA policy in letter and spirit. The Exception Clause available in the policy may be used based on situation/requirements.
- The Exception Clause may be invoked only in cases of any specific situations/requirements where no alternative course of action is available. Such instances must be duly documented, along with supporting facts and justifications, and approved by Competent Authority.
- To promote transparency and accountability, it is suggested that the nomination of the Accepting Authority and the constitution of Tender Committee be carried out with the approval of an authority one level higher than the Competent Authority.

This issues with the approval of CMD/RailTel.


(Ravi Shankar Gorlyan)
JGM/Vigilance

Copy to:

- OSD to CMD for kind information of CMD.
- DPCM, DNPM & DF for kind consideration.
- PCD/SR, PCD/AR, PCD/WR and PCD/ER, RailTel Corporation of India Limited.

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, भारत सरकार (रेल मंत्रालय) का उद्योग
CIN : L64202DL2005GOI107905

Registered & Corporate Office : Plot-A, 6th Floor, Office Block, Tower-2, E-Block, Kirti Nagar, New Delhi - 110028
T : +91 11 2260 6090, F : +91 11 2290 0080 | Website : www.railtel.co.in



RCIL/CO/2023/VIS/Vigilance/Outsource Manpower tender-GO/15/2/VOL-1

-dated 18.08.2025

Pr. Executive Director/HR,
RailTel Corporation of India Ltd.,
Corporate Office,
Plate-A, 8th Floor, Office Tower-2,
NBCC Building, East Kidwai Nagar,
New Delhi-110023

Subj: Systemic improvement related to manpower outsource tender No. RCIL/2023/P&A/15/2 dated 08.09.2023-reg

As per the mandate of CVC, manpower outsource tender No. RCIL/2023/P&A/15/2 dated 08.09.2023 pertaining to HR dept of Corporate Office of RailTel was taken up for intensive examination. Based on the Vigilance observations, the following system improvements were recommended by the Vigilance department :-

- Procurement of outsource manpower needs to be done through GeM Portal.
- Manpower agency needs to comply police verification of employees joined. This needs to be done within a reasonable time after the enrolment of the employee by the agency and it must be ensured by the executives concerned.
- Manpower agency should regularly update Shramik Kalyan Portal on monthly basis. It must be ensured by the Executives concerned.
- Certificate submitted by bidders along with the bid must be as per tender format. If the bidders submitted the certificate in their own format, then the bidder certificate must contain the requisite information as stated in the tender document by RailTel. This must be ensured by the executives concerned.
- The reason for taking any clarification/supporting documents from the bidders after the bid submission must be recorded in TC minutes. This must be ensured by the executives concerned.

This issue with the approval of CVO/RailTel.


(Ravi Shankar Goriyan)
JGM/Vigilance

Copy to:

- OSD to CMD for kind information of CMD.
- DPOM, DNPM and DE for kind information.
- PED/NR, PED/SR, PED/WR and PED/ER for RailTel Corporation of India Limited

रेलटेल कॉर्पोरेशन ऑफ़ इंडिया लिमिटेड, नया बख्तर (ईस्ट कडवा) का बख्तर
CIN : L64202DL2300001107905

Registered & Corporate Office : Plate-A, 8th Floor, Office Block, Tower-2, East Kidwai Nagar, New Delhi-110023
T : +91 11 23939009, F : +91 11 23939099 | Website : www.railtel.co.in



RCIL/CO/2023/VIG/Vigilance/Brief Inspection Report/094/VOL-1

Dated: 08.09.2025

Director POM
RailTel Corporation of India Ltd.
143, Institutional Area,
Sector-44, Gurugram
PIN- 122003, NCR (India)

Sub: Systemic Improvements related to Vigilance inspection on 18.07.2025 at Data Centre, Gurugram

During Surprise Inspection at Data Centre, Gurugram, following shortcomings were observed-

Observations no. 1: It has been observed that several DC/SOC personnel are utilizing laptops for their routine tasks. This practice poses a potential risk of network misuse or disruption.

- 1. Systemic improvement:** As Data Centre (DC) and Security Operations Centre (SOC)'s work is very important and sensitive in nature & also to mitigate potential risks and ensure operational integrity, it is advised that only desktop systems should be used for all DC-SOC activities. The use of laptops for these operations should be strictly prohibited.

In cases where the use of a laptop is necessary, a separate designated area outside the SOC should be allocated for this purpose. Access to laptops in this area must be restricted to guest user login only, ensuring compliance with security protocols and minimizing operational risks.

Observations no. 2: It is observed that total nos. of employees are 183 and attendance record for the month of Jun 2025 (till 24th Jun 2025) having list of 176 employees only. Many personnels like RailTel/Outsourced/Vendors are working in Data Centre but not identifiable in respective to their role and responsibilities, due to absence of their Identity Cards.

- 2. Systemic improvement:** It is recommended that each employee's attendance should be registered through the Facial Recognition System (FRS), with both in-time and out-time duly recorded. The entry door should be operated using the FRS, similar to the system currently in use at EKN/Corporate Office. All executives deployed in the Data Centre must wear their official RailTel ID cards at all times during working hours.

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, भारत सरकार (रेल मंत्रालय) का उपकरण
 CIN : L84202DL2006GOI107905

Registered & Corporate Office : Plot-A, 6th Floor, Office Block, Tower-2, East Kirti Nagar, New Delhi - 110029
 T : +91 11 22500500, F : +91 11 22500359 | Website : www.railtelindia.com

Observations no. 3: It has been observed that regular maintenance of high-end Routers and Switches is not being carried out periodically. As seen, the fan modules of Routers/Switches were found choked with dust, which may lead to overheating and hardware malfunction.

Additionally, patch cord dressing in the telecom room appears disorganized and scattered, which may lead to confusion during critical situations or emergencies.

- 3. Systemic improvement:** To prevent delays in maintenance activities, it is recommended that all patch cords should be organized in a segregated and clearly identifiable manner. Furthermore, regular and periodic maintenance of telecom equipment, including high-end switches and routers, must be ensured to maintain optimal performance and reliability.

Observation no. 4: It has been observed that multiple administrative personnel are engaged without clear responsibilities, which has led to challenges for the Vigilance Team in collecting manpower data. It is suggested that overall Admin in-charge should be posted at Gurugram Office.

- 4. Systemic improvement:** It is recommended that a single designated individual should be assigned for Gurugram office responsibility for all Administrative and HR matters to ensure timely retrieval of records and minimize delays.

Observation no. 5: It has been observed that individuals with academic backgrounds in non-technical domains, such as arts, are also employed (through third party agencies) at entry-level positions (like helpdesk) within the Data Centre.

- 5. Systemic improvement:** Since RailTel's Tier-III Data Centre is maintaining highest security services of Private and Government departments, Manpower engaged in Data Centre through direct recruitment and third party (outsourced) agencies, should be from technical domains which will be helpful for their personal career growth in RailTel and retention of high-performing individuals for company.

This issues with the approval of Competent Authority and forwarded for issuance of Systemic improvements.



(Ravi Shankar Goriyan)
JGM/Vigilance

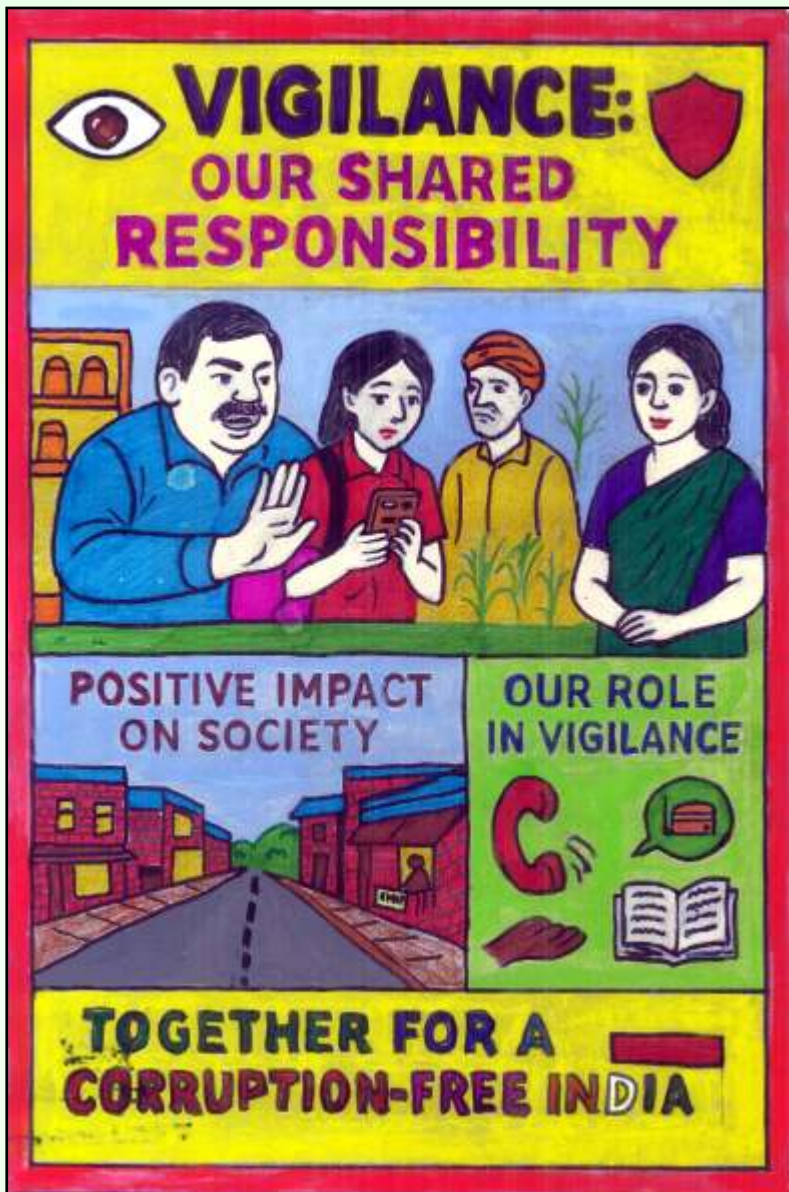
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1. OSD to CMD for kind information of CMD.

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Poster by: Shivay Singh, 8 yrs, Northern Region



Poster by: Jyoti, PA/GGM/Marketing, Corporate Office

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड (भारत सरकार का उपक्रम)
RailTel Corporation of India Ltd. (A Government of India Undertaking)

Registered & Corporate Office :

Plate-A, 6th Floor, Office Block, Tower-2, East Kidwai Nagar, New Delhi - 110023

T : +91 11 22900600, F +91 11 22900699 | Website : www.railtelindia.com